COUNTER APP — TALLY & CLICKER · PRINTABLE SHEET

Sent-Back Dishes Tally by Reason

One stroke per returned plate, for one week

HOW TO USE

1. Keep the sheet at the pass. For every plate returned, make one stroke in the row for the main reason and the column for the day.
2. One plate, one reason. If unsure, pick the reason the guest gave.
3. At the end of the week, total each row and each day, and discuss the top row at the next briefing.

Restaurant / site _____ Week starting _____

Kept by _____ Covers this week _____

Reason	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Total	Dishes most affected
Too cold / temperature									
Overcooked									
Undercooked									
Seasoning (salt, spice)									
Wrong dish / wrong order									
Allergy or dietary request missed									
Took too long									
Portion size									
Presentation									
Foreign object									
Other									
Total									

Returned dishes are also food waste. If you weigh or count waste separately, add the same reasons there so the two records match.

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